

NEWS LETTER

A quarterly newsletter for the friends and family of Christian Care Retirement Community

August 2020–October 2020

We Make Life Easy!



Preston D. Kaehr, MBA, HFA
Daily Money Manager
Bluffton, IN

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Activities Department

Greetings!

What a warm summer we have had. It was so nice to be able to have family visit again. We appreciate your understanding and patience during this uncertain time. I am hopeful that we can begin to get back to some kind of normal with activities. Thank you to everyone who participated in the car parade. The residents and staff enjoyed seeing all the families and cars. I believe we had 60+ cars.

We had to get creative with our activities. 1:1 visit, wheel chair rides outside, church, bingo, movies, trivia and many more activities live streamed on channel 2. We have been able to do some group activities, all while keeping social distancing in mind.

Our team members did a wonderful job trying to keep the residents busy and active. "George" the turtle stopped for

a visit. The residents enjoyed holding him, and we released him back to the wild. Assisted living flew a kite and blew bubbles; we are all kids at heart! Did you know that you can fly a kite from the back of a golf cart? We enjoyed an ice cream bike that delivered delicious ice cream bars to the residents and staff. We raised butterflies from the larvae stage to beautiful butterflies.

As fall approaches I am hopeful we can start having regular activities and entertainment. With that being said, every day is a day-by-day situation. We will continue to slowly bring activities back as the guidelines allow us to.

Have a blessed fall!

"With all humility and gentleness, with patience, bearing with one another in love." – Ephesians 4:2.

- Betty Lough
Activity Director



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www.christiancarerc.org

E-mail:
info@christiancarerc.org

Retirement Community consisting of:

- Independent Living
 - North Shore Estates
 - Lakeview Estates
 - Patio Pines Apartments

Assisted Living

- Three Oaks Apartments
- Sugar Maple Suites

Skilled Nursing

- The Orchard
- Golden Apple

ADMINISTRATION

Executive DirectorPreston D. Kaehr
 Administrator Donna Emshwiller
 Director of NursingRachel Quillen
 Business Office..... Donna Geisel
 Social Service DirectorMaria Bates
 Hospitality Services DirectorDeb Dove
 Scheduling Coordinator.....Barb Werling
 Maintenance SupervisorDion Dubbeld
 Executive HousekeeperKandy Kahn
 Human Resources DirectorKatie Holloway
 Activity Director.....Betty Lough
 Volunteer CoordinatorLindsey Grube

Members of:

- Leading Age Indiana
- Wells County Chamber of Commerce

Mission Statement:

"Enriching senior living with Christian values and compassionate quality service."

Happy Birthday!!!!!!

Residents

Claire Yergler.....	September 1
Jan Curry.....	September 7
Ruth Arnold.....	September 10
Rose Frauhiger.....	September 17
Bob Meyer.....	September 23
Charlie Gerber.....	September 26
Hedy Vaughn.....	September 29
Joyce Mock.....	October 1
Glenna Plummer.....	October 9
Colleen Ringger.....	October 10
Joan Gerber.....	October 21
Sam Myers.....	October 21
Pat Higgins.....	October 23
Vickie Osborn.....	October 27
Jerry Shaw.....	October 27
Pauline Kolter.....	October 28
Ruth Falk.....	October 29
Bob Zaugg.....	October 29
Betty Steffen.....	October 30
Bette Erxleben.....	November 1
Vernon Gerber.....	November 1
Gloria Kaehr.....	November 4
Ruth Ann Monroe.....	November 4
Jayne Schriver.....	November 10
Joyce Troxel.....	November 11
Keith Prough.....	November 13
Mary Kay Prough.....	November 16
Joyce Longenberger.....	November 19
Vernon Bynum.....	November 23
Bonnie Gerber.....	November 23
Keith Meade.....	November 23
Marilyn Meade.....	November 24
Betsy Strahm.....	November 28
Bette Mathias.....	November 30

Employees

Deb Dove.....	September 1
Kiersten Boots.....	September 2
Katie Koteskey.....	September 2
Makayla Leyse.....	September 3
Connie Parsons.....	September 7
Tiffany Roe.....	September 8
Jen Whicker.....	September 8
Lana Summers.....	September 11
Robin Ginger.....	September 15
Audrey Gilbert.....	September 19
Jaelyn Biberstein.....	September 22
Amber Brickley.....	September 27
Shannon Andrews.....	October 16
Rachel Fiock.....	October 16
Oriana Makowski.....	October 18
Rose Moser.....	October 18
Dion Dubbeld.....	October 22
Megan Garza.....	October 22
Shelby Cole.....	October 24
Sydney Beitler.....	October 26
Megan Carrico.....	October 26
Trey Craighead.....	October 31
Tyler Urshel.....	November 2
Janet Jones.....	November 3
Amy Anderson.....	November 6
Ruth Allen.....	November 8
Alicen Rinehart.....	November 12
Ron Dubbeld.....	November 13
Ireland Greenway.....	November 20
Colten Jones.....	November 21
Trudy Hartzler.....	November 24
Ericka Miranda.....	November 27
Betty Lough.....	November 28
Cassie Priester.....	November 30



Nursing Notes

Healthcare Reflection

As the days pass on with limited access to family and friends, let us be joyful in the moments we do have together. It could be that phone call, virtual chat session or that outside visit. With today’s technology, we have been able to help the residents keep in contact with their families. I have seen the staff pull together and provide even more love and dedication to the residents, to assure not only their physical needs are met, but their mental and emotional as well.

While the beauty shop was closed, many of the CNA’s had special talents of curling and styling hair or polishing nails. There were always smiles on the resident’s faces as they had that 1:1 time with their CNA getting their hair or nails done.

The outdoor breeze and sunshine really have lifted our spirits, as we have spent countless hours on the patio for the ones who enjoy that, and lots of books and newspapers have been read and stories shared.

The residents have been especially grateful to receive those special treats, packages or flowers from their loved ones.

Overall, the residents have had a peace and calmness about them, and this is wonderful to see considering the circumstances.

We have been grateful to watch church services on TV and even share the good word. Everyone has adjusted so well to the constant changes and we appreciate every resident, family, friend and staff member for supporting CCRC in keeping the facility as safe as possible.

- Rachel Quillen, RN
Director of Nursing and Residential Services

Volunteer Connection

Greetings!

All of us at Christian Care have really missed seeing you! Thank you so much for all your patience and understanding during this time.

The residents have been asking about you. Each and every one of you is a huge asset to Christian Care. Your smiles and cheerful attitudes really make a difference! I hope you all are staying healthy and doing well.

I apologize for the inconvenience on having to keep rescheduling the Volunteer In-Service. We are still planning on having

one at a later date along with everyone getting their TB test. Thank you for your patience in this. We are looking forward to the time you can come back.

I hope you have been able to find joy serving others in different ways until we are able to open our doors again. Below are some openings we are going to be having come available.

- Friday Beauty Shop from 8:30-11:30 weekly.
- Sunday Morning Church Coordinator once a month or as a sub.

- Sunday Morning Church Escort to push wheelchairs a few times a year or as a sub.
- Sub for Monday van rides.

If you or anyone you know is interested, feel free to contact me!

Phone: 260-565-3006 ext. 2143, or by e-mail: Lgrube@christiancarerc.org.

Thank You!

– Lindsey Grube
Volunteer Coordinator

Hospitality Services

So many things have been affected and changed over the last three months. One thing that hasn't changed is the dedication and hard work of team members.

I recently became the Hospitality Services Director and I cannot even begin to express how thankful I am to be a part of this team. When tasks have changed, sometimes even daily, closing dining rooms, increasing cleaning duties, more items to launder, staff have stepped

up and stepped in to get done what needs done and to adapt to whatever is asked.

We recently opened the dining rooms back up and I think the staff was just as happy about this as the residents. I heard several team members say things like, "It's good to see the residents back," or, "I sure missed talking with them every day at lunch." Not only have they done this for the residents, they have done the same for me when I have a question or need

help with something; they've been there to help adjust. If I have to go through a pandemic, I am glad this is who I am going through it with.

If you need to get ahold of me, I can be reached at 565-3000, ext. 2174.

Thank You!

– Deb Dove
Hospitality Services Supervisor

Assisted and Independent Living News

First off, I just want to thank everyone for your continued support as we navigate all of the constant changes.

New guidance and recommendations are ever changing, and at times we understand it's been frustrating to not have interactions with the family members we love and cherish. It's been tough eating meals in our rooms at times and not being able to interact in activities or go to the beauty shop as we are used to. We greatly miss seeing our families and volunteers and hope we can look for brighter days ahead.

During some of this time staff have been trying to engage with residents by offering a "special treat" on Fridays, 1:1 activity interaction, or small group when able, 1:1 golf cart rides and special new ways to interact with residents, such as virtual bingo on channel 2. Many residents have also enjoyed receiving new word search puzzles to complete to keep our minds active.

We have been thankful to be able to help some of our residents with tele-health appointments, in-house podiatry services, labs and x-rays that normally are not offered

in some areas. Please continue to be on the lookout for memos as our life is ever changing right now.

Also, continue to wear a mask and perform hand hygiene by washing your hands for 20 seconds with warm water and soap or by applying an alcohol-based hand sanitizer.

– Rachel Quillen, RN
Director of Nursing and Residential Services

Welcome!!!!!!

Admissions & Discharges

Health Care welcomed...

- Ruby Stidham
- Emma Hamilton
- Freda Hayes
- Carolyn Bennett
- Anna Johnson

Health Care discharged...

- Betty Kunkel
- Doris Neuenschwander
- Ruby Stidham

Assisted Living welcomed...

- Jay Kipfer

Assisted Living says Farewell...

Phyllis Shady came to Assisted Living on August 18, 2018 and passed away on April 20, 2020. She is survived by her husband of sixty-one years, Clyde, two sons, one daughter, four grandchildren and five great-grandchildren. Phyllis was a homemaker. She worked as a childcare provider, worked alongside her husband Clyde in the Super-market and worked for various companies in Home Health Care. Phyllis was a member of the First Baptist Church. We express our deepest sympathy to her family.

Joyce Baumgartner came to Assisted Living on November 16, 2017 and passed away on June 19, 2020. She is survived by her one son, four daughters, fourteen grandchildren and 21 great-grandchildren. Joyce was a bookkeeper and co-owner of The Print Shop and Office Supply in Bluffton for many years. She was a member of the Apostolic Christian Church. We express our deepest sympathy to her family.

Christian Care Says Farewell

Walter Bertsch came to Healthcare on December 16, 2015 from his home in Bluffton and passed away on April 14, 2020. He is survived by two sons, two daughters, twelve grandchildren and eleven great-grandchildren. He retired from being the owner and operator of Bertsch Trucking. He was a member of the Apostolic Christian Church. We express our deepest sympathy to his family.

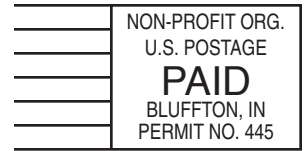
Leona Schwartz came to Healthcare on October 2, 2014 from Bluffton Regional Medical Center and passed away on April 15, 2020. She is survived by a son and a daughter, four grandchildren and seventeen great-grandchildren. She retired from Franklin Electric after thirty years. She was a member of Apostolic Christian Church. We express our deepest sympathy to her family.

Robert Falk came to Healthcare on August 16, 2017 from Bluffton Regional Medical Hospital and passed away on May 21, 2020. He is survived by his wife Ruth, two sons, three grandchildren and two great-grandchildren. He retired from International Harvester and farming. He was a member of St. Paul Lutheran Church. We express our deepest sympathy to his family.

Ray Shaw came to Healthcare on June 14, 2019 from Independent Apartment at Christian Care Retirement Community and passed away on June 3, 2020. He is survived by his wife Jerry, four daughters and six grandchildren. He retired from the family real estate business. He was a member of The First Reformed Church in Bluffton. We express our deepest sympathy to his family.

Doris Neuenschwander came to Healthcare on April 27, 2018 from Bluffton Regional Medical Center and went to her daughter's home on June 2, 2020. She passed away on June 5, 2020. She is survived by three sons, five daughters, 23 grandchildren, 56 great-grandchildren and five great-great-grandchildren. She was a homemaker. She was a member of the Apostolic Christian Church. We express our deepest sympathy to her family.

Margaret Ayres came to Healthcare November 16, 2017 from Assisted Living and passed away on June 12, 2020. She is survived by a son, seven grandchildren, fourteen great-grandchildren and three great-great-grandchildren. She retired from Caylor-Nickel Clinic as a registered lab technician and from their family farm. She was a lifelong member of the First United Methodist Church in Bluffton. We express our deepest sympathy to her family.



Return Service Requested

Covid-19 Update

At Christian Care we continue to watch the rapidly changing guidance and restrictions put out by The Centers for Disease Control and Prevention (CDC), Indiana State Department of Health (ISDH) and our local health department.

The most recent guidance has determined that **outdoor and indoor visitation must stop facility-wide for fourteen (14) days if there is a new facility onset of COVID-19.**

New facility onset is described as:

- A resident who contracts COVID-19 within the facility without prior hospitalization or other outpatient/external facility based health services within the previous 14 days. (This does not include any new admission with a known COVID-19 positive status or unknown status who becomes positive within 14 days after admission).
- Individually a new staff positive case does not count as a new facility onset, however anyone who spent >15 minutes closer than 6 feet without the use of masks (either resident or staff) should be quarantined for 14 days.
- More than one team member testing positive on the same shift or unit is considered a new facility onset and 14 day restrictions would start.

Since an onset can occur at any time, we are implementing RED and GREEN status indicator signs for Door #1. See examples below. This will let the public know the current status for visitation.

