



# NEWS LETTER

A quarterly newsletter for the friends and family of Christian Care Retirement Community

May 2020–July 2020

## COVID-19 Response

*We understand how hard this is for families and residents, and continually ask for your support...*

COVID-19 sure is the buzz word these days! At Christian Care we continue to watch the rapidly changing guidance and restrictions put out by the Centers for Disease Control and Prevention (CDC), Indiana State Department of Health (ISDH) and our local health department.

In response to how quickly this virus can spread and cause significant illness in people sixty years and older, we've had to impose strong policies restricting visitation as well as taking residents out of the facility. We understand how hard this is for families and residents, and continually ask for your support and respect of the decisions we make.

Our Activity Department and Social Service Department have learned how to facilitate video, virtual, and other means of connecting families with their loved ones. Facebook–Messenger and Zoom are two popular ways to connect with friends and families at a distance. These departments keep busy offering books, crosswords, cards for solitaire, and helping to write letters for residents that want to stay in their rooms more. They are also busy modifying group activities in order to overcome the challenges that 'socialization at a distance' presents. It's a blessing that we are able to provide church services on channel two.

Families and friends in our community are quick to help when called upon. We have had lots and lots of masks sewn for us. These are colorful two-layer masks that team members can wear during general care and food preparation and handling. CDC guidance on masks and the types used varies on whether you have active cases at the facility or not. At this time, we do not have any cases and are wearing masks to help prevent them from occurring.

We have a fantastic group of team members that are dedicated to caring for our residents' health and emotional well-being. They are very flexible and able to rise up to the challenge of adapting quickly and gracefully as new guidance and recommendations come out. Please keep them and their families in your prayers during these times of uncertainty.

With gratitude,  
Donna Emshwiller, HFA

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# Activities Department

The warmer weather is here, and we are so thankful to be able to sit outside and enjoy the sunshine. We sure had an unusually late winter and early spring. I want to thank you for patience and understanding during these months where visitors and volunteers are unable to come due to the COVID-19 virus.

Our team members have done a wonderful job trying to keep the residents busy and active. We have missed all of you. Thank you for the letters, pictures, gift baskets, goodies and prayers, for those little things have brightened our days.

We have had to get creative with our activities, such as 1:1 visits, wheel chair rides outside, church live-streamed over channel two, and hall bingo, all while keeping social distancing in mind. I asked several of our residents if they have seen anything like this in their lifetime, and not

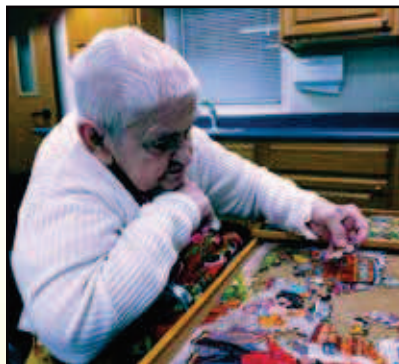
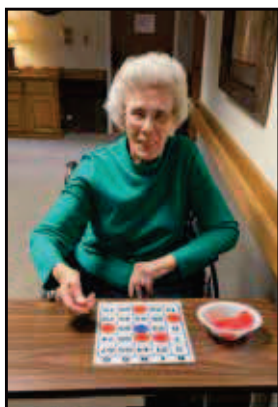
one had ever. I am hoping that in May we will be able to start back into our normal routine with activities. With that being said, I have decided that we will not be having our annual Mother's Day Tea or Father's Day Fish Fry this year. This was a hard decision for me to make, but I am unsure of the restrictions we may or may not be under at the time. My hope is to do an event this summer if all goes as planned.

We made over 200 Valentine's Day cookies for the staff and residents to enjoy. We are looking forward to having the VBS kids come and play bingo and other activities the first week of June.

We also are looking forward to ice cream and other yummy treats on the patio, golf cart rides and walks around the campus and fishing in the pond.

Have a safe and blessed summer.

– Betty Lough  
Activity Director



720 E. Dustman Road  
Bluffton, Indiana 46714-1214  
Phone (260) 565-3000  
Administrative Fax (260) 565-3009  
Nursing/Orchard Fax (260) 565-3003

Web Site:  
[www.christiancarerc.org](http://www.christiancarerc.org)

E-mail:  
[info@christiancarerc.org](mailto:info@christiancarerc.org)

Retirement Community consisting of:

Independent Living

- North Shore Estates
- Lakeview Estates
- Patio Pines Apartments

Assisted Living

- Three Oaks Apartments
- Sugar Maple Suites

Skilled Nursing

- The Orchard
- Golden Apple

## ADMINISTRATION

Executive Director ..... Preston D. Kaehr  
Administrator ..... Donna Emshwiller  
Director of Nursing ..... Rachel Quillen  
Business Office ..... Donna Geisel  
Social Service Director ..... Maria Bates  
Hospitality Services Director ..... Deb Dove  
Scheduling Coordinator ..... Barb Werling  
Maintenance Supervisor ..... Dion Dubbeld  
Executive Housekeeper ..... Kandy Kahn  
Human Resources Director ..... Katie Holloway  
Activity Director ..... Betty Lough  
Volunteer Coordinator ..... Lindsey Grube

Members of:

- Leading Age Indiana
- Wells County Chamber of Commerce

Mission Statement:

**"Enriching senior living  
with Christian values and  
compassionate quality service."**

# Happy Birthday!!!!!!

## Residents

Violet Meyer.....	June 2
Virginia Rauch.....	June 2
Rudy Frauhiger.....	June 11
Cheryl Flack.....	June 16
Sally Tinkel.....	June 26
Betty J. Davis.....	July 5
Simon (Pete) Heyerly.....	July 5
Sherry Hilliard.....	July 18
Harry Gerber.....	July 21
Al Ringger.....	July 21
Melvin Frauhiger.....	July 31
Ellen Geisel.....	August 2
Carolyn Bennett.....	August 6
Eleanor Benes.....	August 7
Marilyn Baumgartner.....	August 11
Wendell Gerber.....	August 13
Lucile Frauhiger.....	August 19
Harold Arnold.....	August 21
John Cupp.....	August 21
Sandra Wright.....	August 22
Bev Troxel.....	August 26
Paul Haffner.....	August 28
Etta Steffen.....	August 28
Rita Reinhard.....	August 29

## Employees

Phoebe Lantz.....	June 2
Patricia Ketron.....	June 4
Debra Elsten.....	June 8
Kirsten Bennett.....	June 12
Dawn Brickley.....	June 17
Stacey Quinones.....	June 18
Kara Reckard.....	June 18
Allisa Swaim.....	June 18
Jenny Gerber.....	June 21
Lacey Funk.....	June 23
Ashley Green.....	June 24
Jillian Lida.....	June 24
Marie Schwalbach.....	June 24
Jolan Gerber.....	June 30
Daisy Herrera.....	June 30
Nicole Affolder.....	July 3
Gavin Thomas.....	July 3
Cecily Kaehr.....	July 4
Savannah Huss.....	July 6
Melissa Clark.....	July 7
Teresa Osborn.....	July 8
Jennifer Baumer.....	July 9
Katie Holloway.....	July 10
Kortne Robinson.....	July 11
Rebecca Bradtmueller.....	July 17
Frederica DeBolt.....	July 25
Terri Urshel.....	July 25
Jamie Gregory.....	July 28
Brianne Daugherty.....	July 30
Angela Kiefer.....	July 31
Cassandra Smith.....	July 31
Martha Stoller.....	August 1
Cecelya Archbold.....	August 8
Shaylee Turmail.....	August 8
Rene Biberstein.....	August 9
Preston Kaehr.....	August 10
Carol Klopfenstein.....	August 10
Cierrah Myers.....	August 10
Sandra Esqueda.....	August 15
Ashley Culy.....	August 24
Elaine Kipfer.....	August 27
Etta Steffen.....	August 28
Nattasha Baumgartner.....	August 29



## Nursing Notes

Even though times are uncertain with so many things, one thing that I am certain of is that the staff and residents have done amazing through all of the unknown. The residents' outlooks and spirits are up, even though they miss their families, as they have their second families here to take care of them. This is a time of reflection for all of us to realize what matters most in life. I know that I am extremely thankful for the staff that are taking extra precautions and show up day-in and day-out to provide even more love and support for the residents right now.

We have taken a close look at aspects of care provided, including staff education and resources, proper infection control practices, and we take all guidance from our State Board of Health and CDC seriously. Donna Emshwiller, Healthcare Facility Administrator, spends several hours a day on conference calls and focusing on the latest recommendations, keeping staff, residents and family members updated. We are thankful for her dedication to this grueling task.

I also wanted to take a moment to mention that, along with my Director of Nursing responsibilities in Healthcare, I will also be taking over Emma Rhoderick's Residential Services Director role. Emma has transitioned into a full time evening shift floor position in Assisted Living. I am blessed to have several Healthcare office staff stepping up to help with some of the background work during this transition. I have had the pleasure of getting to know several of the Assisted Living residents and look forward to working with them and their families. Melissa Clark, RN, is a familiar face around the facility, as she has been in Healthcare for several years. Melissa has moved into Emma's office and will share responsibilities in both Healthcare and Assisted Living.

Wishing everyone the best and encouraging everyone to stay safe and healthy thru all of life's uncertainties.

Rachel Quillen, RN  
Director of Nursing and Residential Services

# Changes Are Never-Ending!

Change is inevitable. The older we get, the more we realize this – even though we resist change due to its discomfort. But ultimately, change happens. Things continue to change at Christian Care these days as well. But we choose to believe that many of the changes that are happening will provide great opportunity for growth and long-term success for Christian Care. Here are a few of the changes that are taking place at Christian Care in 2020.

Over the next several months, our Housekeeping, Laundry and Dining Services departments are being merged into one department known as Hospitality Services. Deb Dove has been promoted to the



Hospitality Services Director position, and will begin transitioning to this new position in the coming weeks. Deb has worked at Christian Care for over 12 years in various roles including: CNA, QMA, Staff Development Coordinator and Nursing Operations Manager. Deb also has 15 years of restaurant management experience. We look forward to having Deb in this new role!

Emma Rhoderick (formerly the Residential Services Director) will be filling the 2nd Shift Floor Nurse position in Assisted Living that recently opened up. We are SO thankful to have her experience and expertise remaining with us and look forward to her being able to continue to provide excellent care to our Assisted Living residents. We do not plan on replacing Emma's Director position at this

time, but instead plan on having much of Assisted Living's operations, scheduling and clinical duties being absorbed by our Nursing Department team members. We are grateful that we have such skilled staff who are able to manage and oversee both departments!

Barb Werling has been promoted to the new Scheduling Coordinator position. This



position will be responsible for specific tasks within both the Nursing and Assisted Living departments including staffing, scheduling, inventory management, and other operational tasks. Barb has been at Christian Care for over 20 years in the Nursing department with direct-care experience as a CNA & QMA. We look forward to having Barb in this new position as she continues to help provide excellent care to our residents!

Our number one goal continues to be providing the absolute, best care possible for our residents. In order to do this, we recognize the need to stay financially strong and nimble to deal with ever-changing external threats such as workforce shortages, rising wage/benefit expenses, and increasing costs of care with lower reimbursement from our payor sources. We are confident that these new changes will allow us to do this, and continue to achieve our goal of best care for our residents. Thank you in advance for your on-going support and cooperation.

Thank You,  
Preston D. Kaehr  
Executive Director

# Volunteer Connection

Greetings!

For those of you who are wondering about our Volunteer In-Service, we are going to tentatively plan for Tuesday, June 23rd at the same times in hopes that things will be back to normal by then. I will be sending our e-mails as well as calling people if I do not have your e-mail. Thank you all for your understanding during this time. It's definitely made us miss each and every one of you that has a role in volunteering here at Christian Care. The residents miss your smiling faces, chats, and cheerful attitudes.

Thank you to the meal delivery people who are helping with delivering meals to help keep the elderly from having to be out. I hope you all are doing well, staying healthy and not going stir crazy 😊

Thank you to everyone who has taken the time to write letters to our residents. I've seen so many smiles and it has really made their day.

I can't wait until things are back to normal and we can resume life here at Christian Care and out as usual.

Here is a verse I have found encouraging during this time:

*But seek ye first the kingdom of God,  
and his righteousness; and all these  
things shall be added unto you.*

– Matthew 6:33

It's a good time to focus on seeking God more since other activities are canceled. Life keeps us all super busy and it's good to slow down and use that time to grow in our relationship with Him. He is what will keep us going through all of this.

I pray for continued blessings and safety on you all. I'm looking forward to seeing each of you again soon!!

God Bless,  
Lindsey Grube  
Volunteer Coordinator

# Welcome!!!!!!

## Admissions & Discharges

### Health Care welcomed...

- Carolyn Bennett
- Florence Kellogg
- Mary Parker
- Wendell Gerber
- Ruth Arnold
- Marilyn Meade
- Alice Curry
- Ruth Falk

### Health Care discharged...

- Wendell Gerber
- Carolyn Bennett
- Alice Curry

### Assisted Living welcomed...

- Carl Fiechter
- Vernon Kaehr

### Residential Living welcomed...

John and Etta Steffen joined the Lakeview Court family in November of 2019. They are members of the Apostolic Christian Church, Country. John is recently retired from Wells on Wheels, but he has also worked at GE and Inventure. Etta has worked here at Christian Care in the Dietary Department for nine and one-half years. They have three children and seven grandchildren. Etta is looking forward to being able to sit on her patio and watch the birds. In their leisure time, she and John enjoy going for walks and feeding the birds. Welcome, Steffens!

## Christian Care Says Farewell

Ruth Sanders came to Healthcare on September 24, 2019 from Bluffton Regional Medical Center, and passed away on January 15, 2020. She is survived by her son, four grandchildren and eight great-grandchildren. She was a homemaker. She was a member of the Ogden United Methodist Church. We express our deepest sympathy to her family.

Doyle Stern came to Healthcare on January 8, 2020 from Bluffton Regional Medical Center, and passed away on January 16, 2020, at Bluffton Regional Medical Center. He is survived by his wife Carol, two sons, and four grandchildren. He retired after forty-five years of being the owner/operator of Stern Auto Body Repair. He was a member of the First United Methodist Church. We express our deepest sympathy to his family.

Evelyn Ivins came to Healthcare on August 18, 2017 from Assisted Living, and passed away on February 12, 2020. She is survived by two sons, a daughter, two step-grandchildren and three step-great-grandchildren. She worked as a waitress at the Dutch Mill and the Corner Depot. She was a member of the Apostolic Christian Church. We express our deepest sympathy to her family.

Margaret Gerber came to Healthcare on January 2, 2015 from Assisted Living, and passed away on March 10, 2020. She is survived by two sons, two daughters, ten grandchildren and ten great-grandchildren. She retired from being a homemaker and assisting her husband on the family farm. She was a member of the Apostolic Christian Church. We express our deepest sympathy to her family.

Lois Brickley came to Healthcare on November 14, 2018 from Lutheran Hospital, and passed away on March 20, 2020. She is survived by a son, two daughters, six grandchildren, thirteen great-grandchildren and five great-great-grandchildren. She retired from Caylor-Nickel Clinic from the Housekeeping department. She was a member of the Bluffton Wesleyan Chapel. We express our deepest sympathy to her family.

Caroline Seese came to Healthcare March 12, 2020 from Assisted Living, and passed away on March 24, 2020. She is survived by a daughter. She retired from Baker and Daniels Law Office after thirty years. She was a member of the First Presbyterian Church. We express our deepest sympathy to her family.

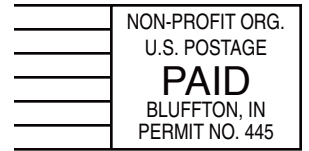
Vernon Kaehr came to Assisted Living on March 13, 2020, and passed away on March 27, 2020. He is survived by his four daughters, nine grandchildren and eighteen great-grandchildren. He was a WWII Army Veteran and owner of Kaehr Farm Supply, retiring in 1985. Vernon was a member of the Apostolic Christian Church. We express our deepest sympathy to his family.

Patricia Eley came to Healthcare on February 13, 2015 from Bluffton Regional Medical Center, and passed away on March 29, 2020. She is survived by three daughters, six grandchildren, fifteen great-grandchildren and two great-great-grandchildren. She retired from the family business, Eley TV and Appliance Store. She was a member of the First Methodist Church. We express our deepest sympathy to her family.

Judy Stephens came to Healthcare June 8, 2017 from Parkview Hospital, and passed away on April 4, 2020. She is survived by her husband Tom, two sons, two daughters and four grandchildren. We express our deepest sympathy to her family.



720 Dustman Road • Bluffton, Indiana 46714-1214  
Phone (260) 565-3000



**Return Service Requested**

## Fire Alarm System Update

I personally want to thank the dozens of dedicated staff, volunteers and firemen from local fire departments for assisting us in March with our fire watch. We are humbled by the outpouring of support and assistance we received during that time.

I am thankful that we have been able to suspend our fire watch now that our system has stabilized and is back to normal. Even though the system is back to 'normal,' we believe there are still deficiencies in the current system that need addressed.



In response to this, we have contracted with Koorsen Fire & Security out of Fort Wayne to perform a total system replacement. As of Monday, March 30th, this new system replacement process has begun. Thank you in advance for your patience and cooperation during this project. We anticipate this project to take approximately three months to complete.

Again, thank you so much for your help.

Preston D. Kaehr  
Executive Director